



OPERATIONAL BULLETIN: OBO-2020-038

TITLE: Health Canada Interim Approach for COVID-19 Health Product Imports

Date of Issue: 2020-05-06	Mode(s): All	Target Audience: National	Area of Interest: Traveler/ Commercial
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Details:

- The purpose of this bulletin is to advise border services officers (BSOs) of Health Canada's priorities regarding health products to be referred to HC in light of the COVID-19 pandemic.
- Due to the unprecedented demand and urgent need for access to health products during the COVID-19 pandemic, Health Canada (HC) is placing priority for inspections on COVID-19 related products, including unlawful claims.
- As a result, nonCOVID-19 related health products only need to be referred to Health Canada as described in the priorities below.
- Products are to be referred to HC based upon the risk they represent, including but not limited to:
 - **Highest risk** COVID-19 related health products including but not limited to diagnostic test kits, ventilators, sanitizers/disinfectants or any suspect counterfeit/fraudulent health products which include but are not limited to unauthorized COVID-19 Personal Protective Equipment (PPE's) destined to healthcare providers
 - **High risk** – any unauthorized health products including nonCOVID-19 destined to commercial entities for further distribution in Canada, and that require licences or permits at the time of importation e.g. drugs, medical devices, APIs/cutting agents, and products/importers for which import alerts have been issued
 - **Low risk** – up to six months' supply of health products (Over-The-Counter and Natural Health Products) destined to individuals for personal use (reasonable amounts for 180 day supply within a 180 day period), and products including PPE's that appear from original packaging to be for industrial use and not destined for use in healthcare

Actions required by border services officers:

As an **interim measure** due to circumstances surrounding COVID-19, personal shipments of up to 180 days' supply based on direction for use of OTCs, NHPs, and prescription drugs with or without health claims may be imported for personal use.

Examples of recommended referrals:

General

BSOs will detain and refer health products per the priorities listed above to the following to the regional HC Border Office (D19-9-1 Appendix B – Human Drugs, Natural Health Products and Medical Devices) for an admissibility recommendation by Health Canada. Please note the update email addresses:

BC: hc.bc.border-frontiere.sc@canada.ca
AB: ab.border-frontiere@hc-sc.gc.ca
MB/SK: MB_SK.Border-Frontieres@hc-sc.gc.ca
ON: ON.Border-Frontiere@hc-sc.gc.ca
QC: hc.qc.border-frontiere.sc@canada.ca
ATL: hc.atl.border-frontiere.sc@canada.ca

References

D19-9-1 The Administration of Health Canada Acts and Regulations Relating to Certain Controlled, Prohibited or Regulated Goods

Single Window (SW), Integrated Import Declaration (IID), Service Option 911 – Health Canada Personal Protection Equipment (PPE) Entries

Interim Order: Interim Order Respecting the Importation and Sale of Medical Devices for Use in Relation to COVID-19

<https://www.canada.ca/en/health-canada/services/drugs-health-products/drug-products/announcements/interim-order-importation-sale-medical-devices-covid-19.html>

Interim Order Respecting Drugs, Medical Devices and Foods for a Special Dietary Purpose in Relation to COVID-19

<https://www.canada.ca/en/health-canada/services/drugs-health-products/compliance-enforcement/covid19-interim-order-drugs-medical-devices-special-foods.html>

Contact Information:

Other Government Departments Programs Unit
Programs and Policy Management Division
Commercial Programs Directorate
Commercial and Trade Branch

Any questions regarding this bulletin in the traveler mode should be directed to the regional Corporate and Program Services Divisions, which (if required) will then send an email to the Port of Entry Operations' generic inbox

Any questions regarding this bulletin from field operations in the commercial mode should be submitted to their Commercial Regional Program Officer (RPO). If the RPO requires further assistance, an e-mail can be forwarded to the Commercial Operations generic inbox at

Approved by:

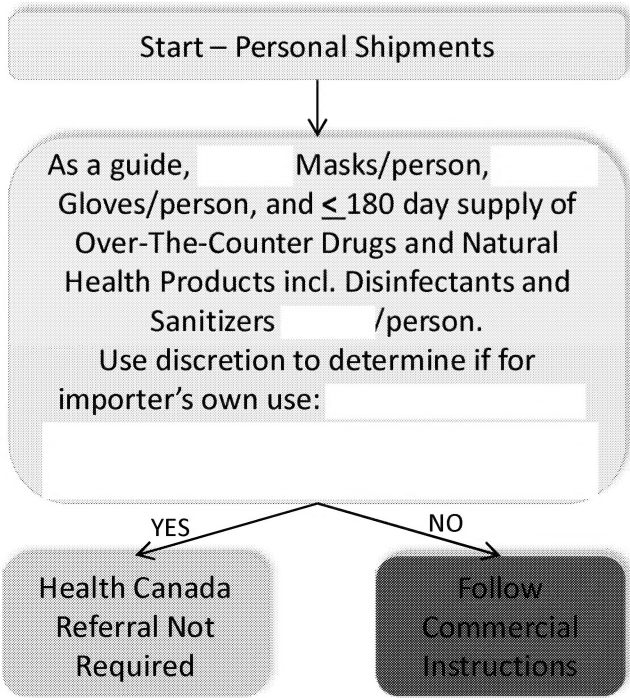
Lidija Lebar, Director
Program and Policy Management Division
Commercial and Trade Branch

Effective Date: 2020-05-06

Updated: N/A

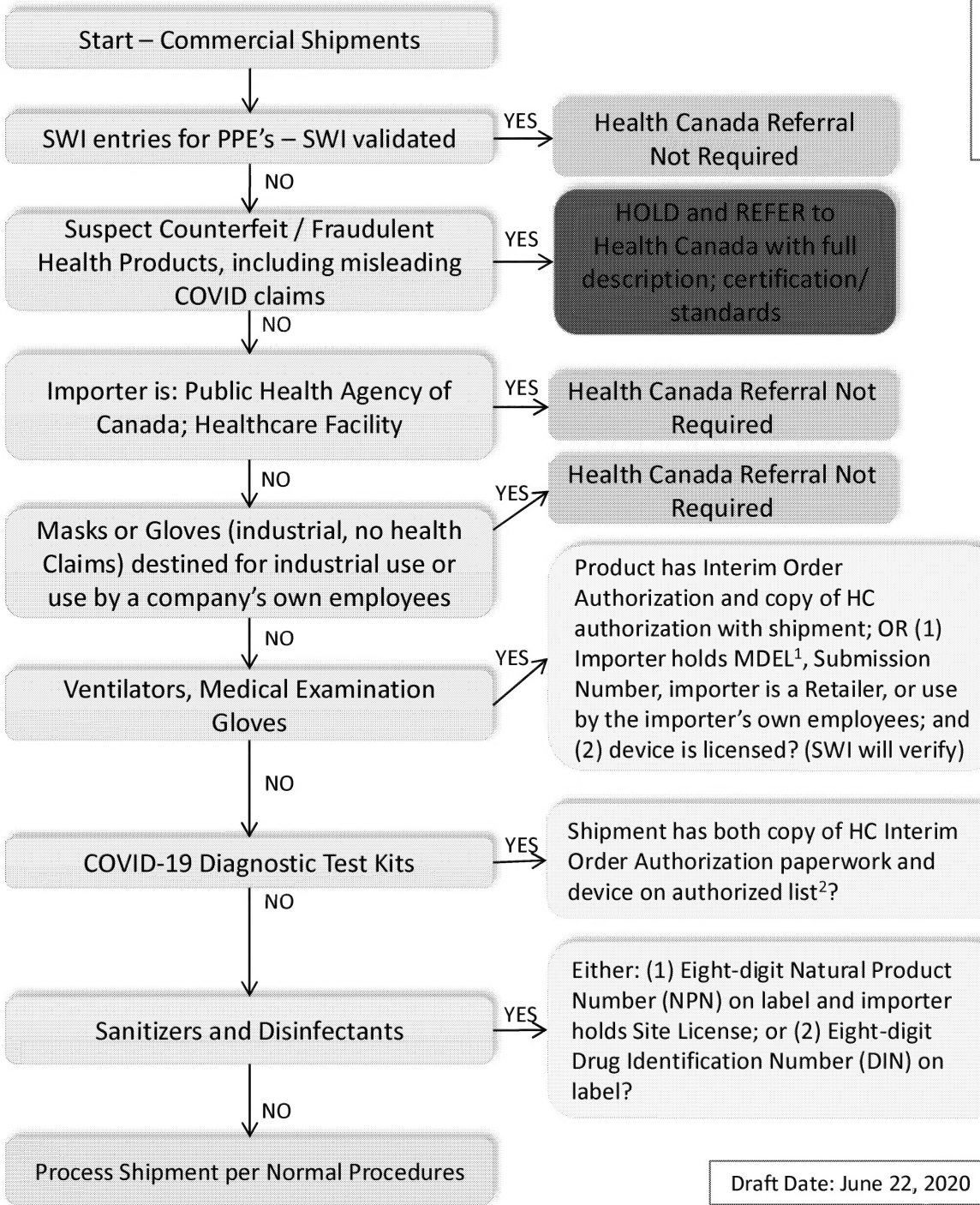
Additional bulletins :

Fact Sheet: Aid for Referring COVID-19 Shipments to Health Canada, May 2020 **Not For Release Outside CBSA**



1- Verify Medical Device Establishment Listing (MDEL) at: <https://health-products.canada.ca/mdel-leim/index-eng.jsp> "Medical Device Establishment License Listing" SWI will verify MDEL, Submission Number or Interim Authorization Number

2 – Verify Test Kits at: <https://www.canada.ca/en/health-canada/services/drugs-health-products/medical-devices/covid-19/diagnostic-devices-authorized.html> "COVID-19 Diagnostic Devices List of Authorized Devices"



Questions?
 Contact the Alberta Border Centre at:
AB.Border-Frontiere@hc-sc.gc.ca
 877-842-6178 (phone)
 877-842-6179 (fax)
 M-F, 800-1600

Draft Date: June 22, 2020

Fact Sheet: Aid for Referring Shipments of Masks to Health Canada, May 2020

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Questions?

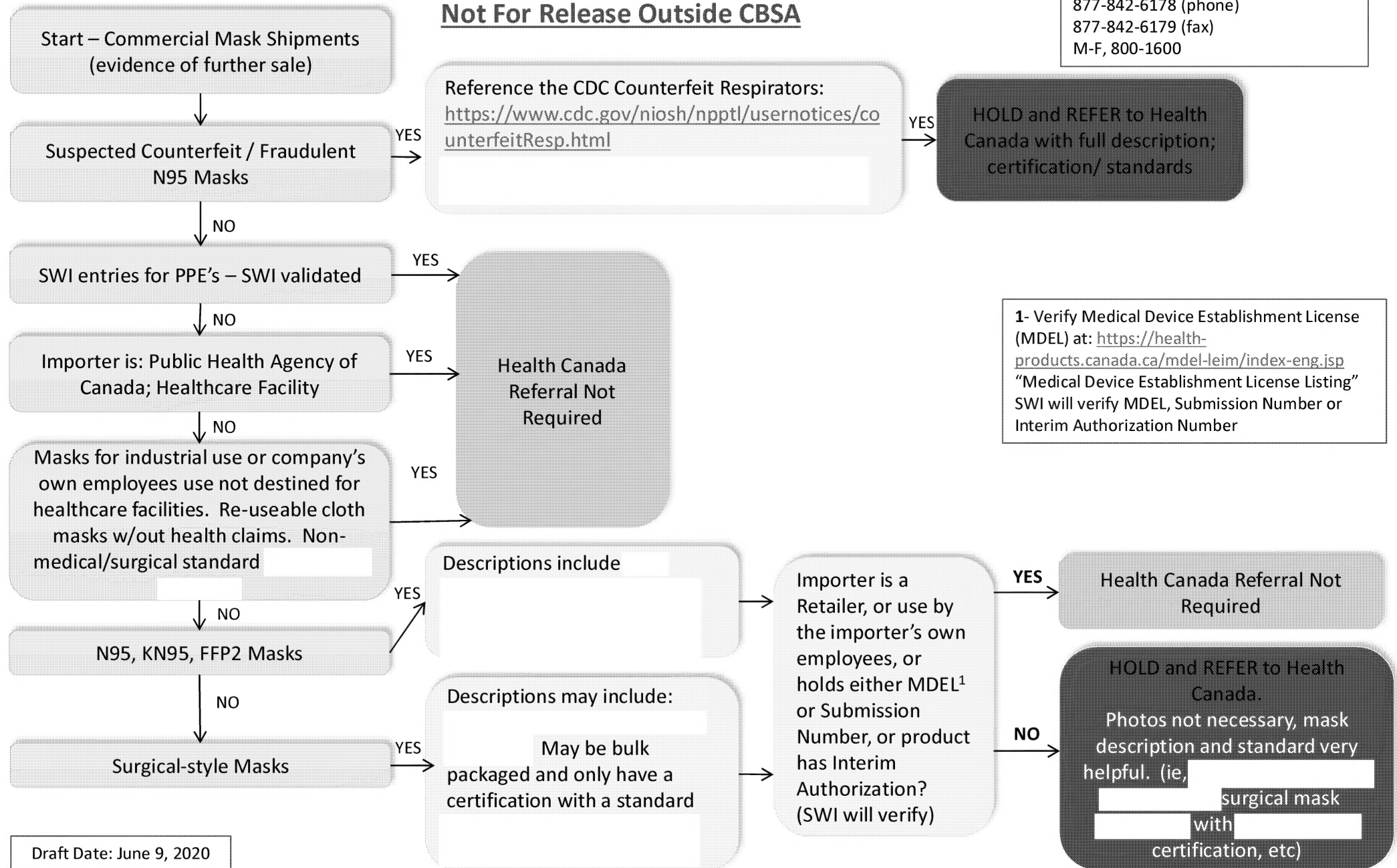
Contact the Alberta Border Centre at:

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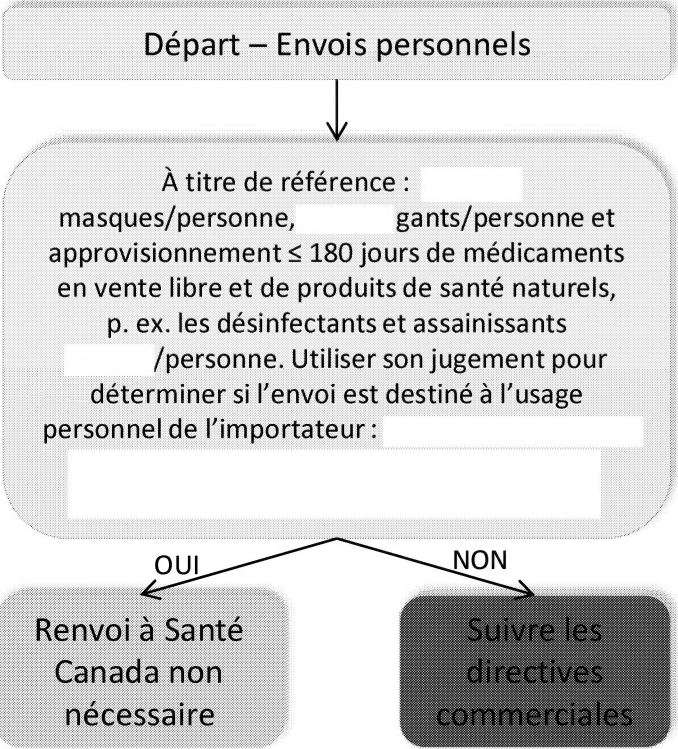
877-842-6178 (phone)

877-842-6179 (fax)

M-F, 800-1600

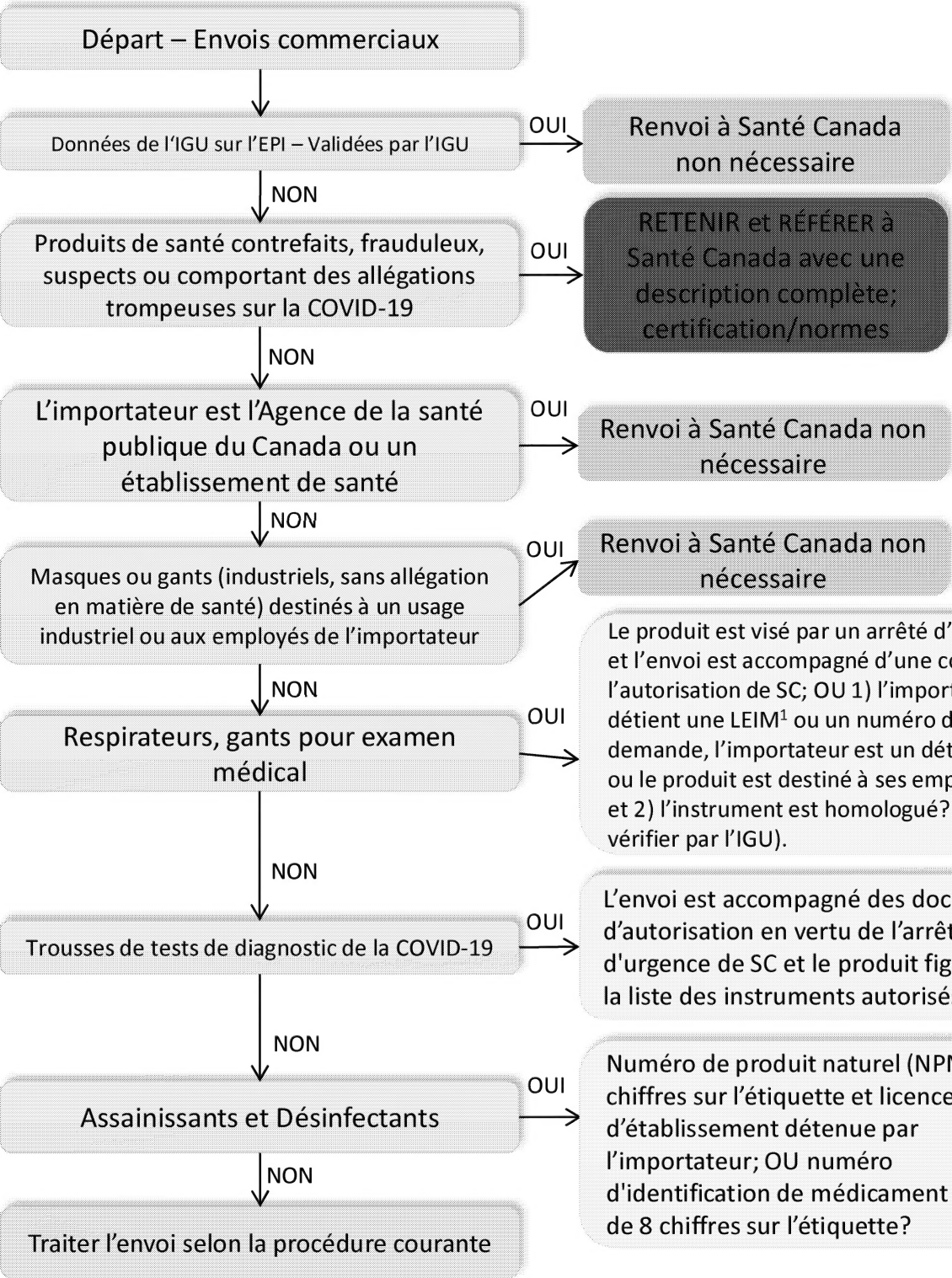


Fiche d'information : Renvois à Santé Canada
concernant la COVID-19, mai 2020
Pour usage interne de l'ASFC seulement



1- Vérifier les licences d'établissement d'instruments médicaux (LEIM) à : <https://produits-sante.canada.ca/mdel-leim/index-fra.jsp> « Des licences d'établissement pour les instruments médicaux » L'IGU vérifiera les LEIM, les numéros de demande et les numéros d'homologation provisoires.

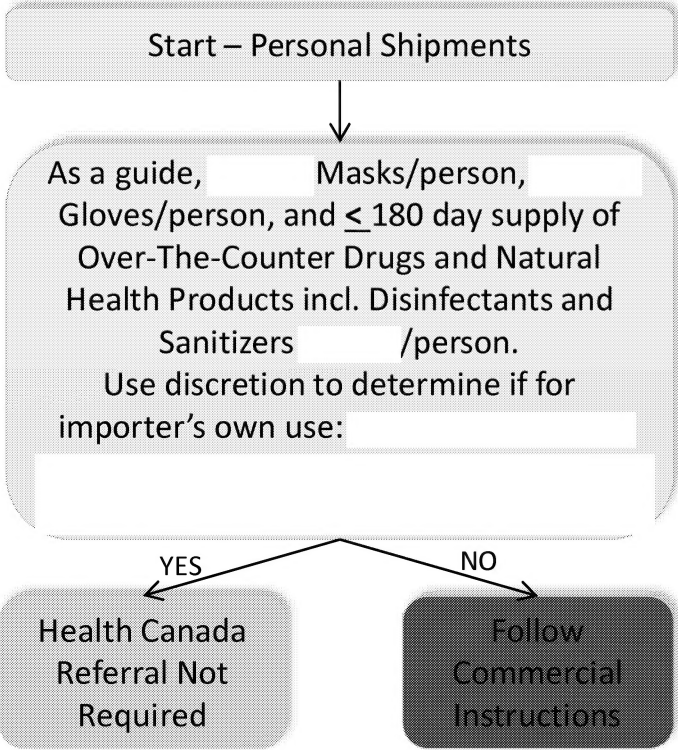
2 – Vérifier les trousses de tests à : <https://www.canada.ca/fr/sante-canada/services/medicaments-produits-sante/instruments-medicaux/covid-19/instruments-diagnostiques-autorises.html>. « Instruments diagnostiques visant une utilisation contre le coronavirus (COVID-19) : Liste d'instruments autorisés »



Des questions?
Contacter le Centre frontalier de l'Alberta à :
AB.Border-Frontiere@hc-sc.gc.ca
877-842-6178 (téléphone)
877-842-6179 (télécopieur)
Du lundi au vendredi, de 8 h 30 à 16 h 30

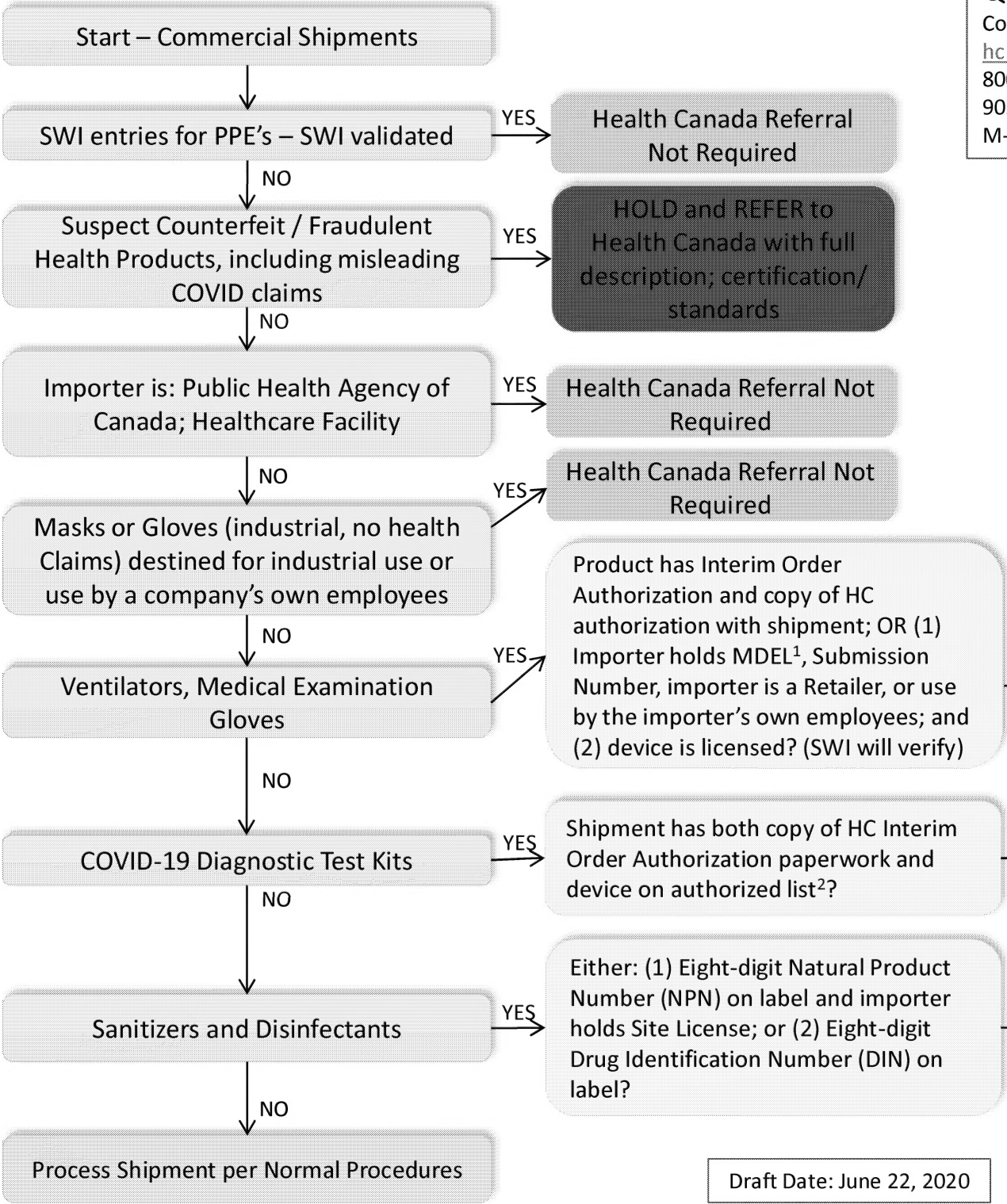
Fact Sheet: Aid for Referring COVID-19 Shipments to Health Canada, May 2020

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Questions?

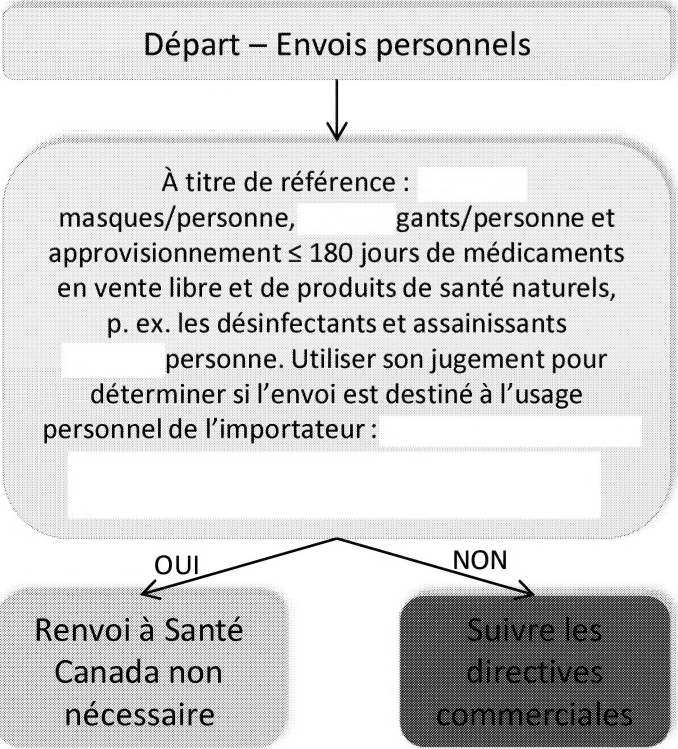
Contact the Atlantic Border Centre at: hc.atl.border-frontiere.sc@canada.ca

800-267-9675 (phone)

902-426-6676 (fax)

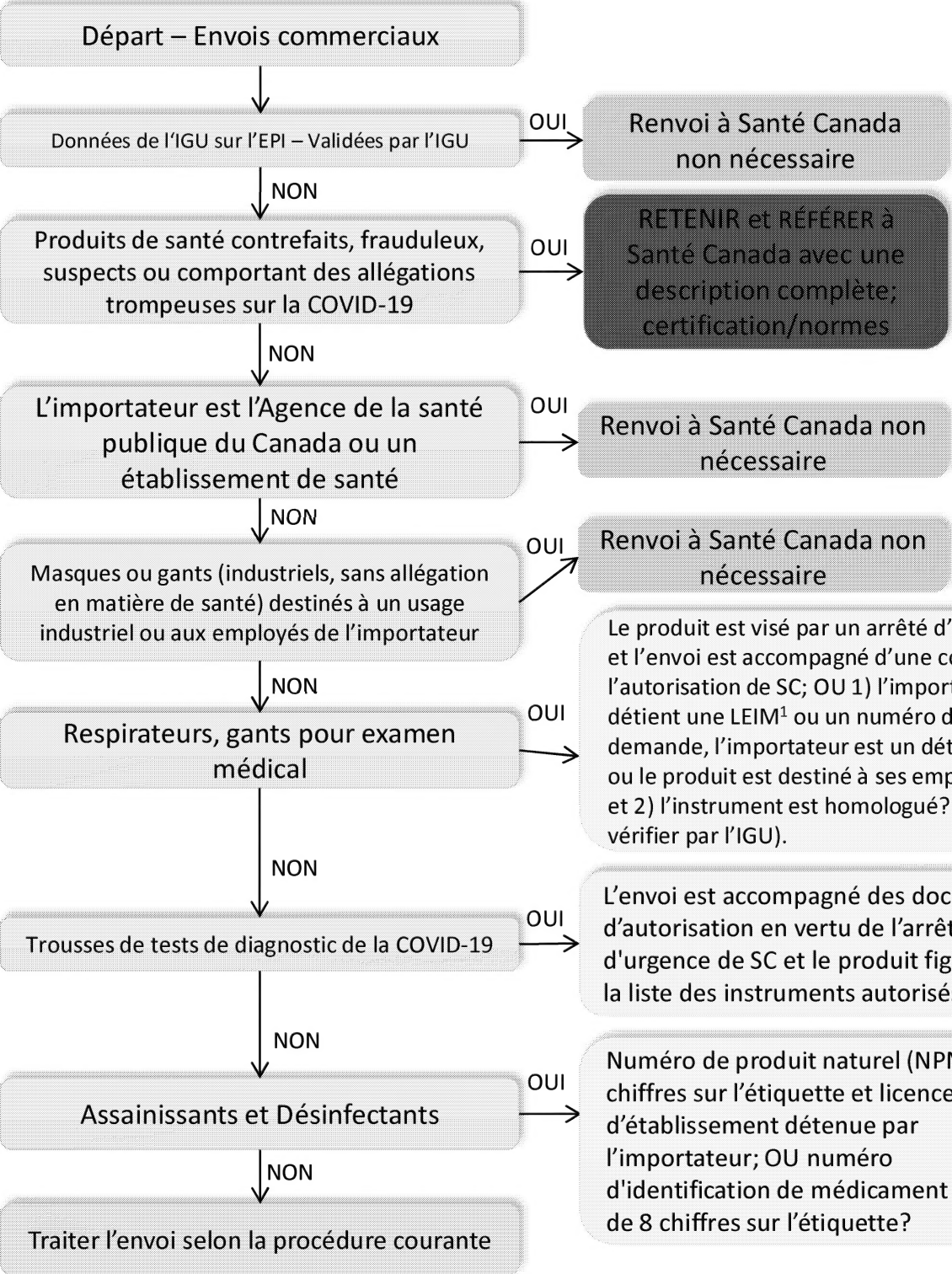
M-F, 830-1630

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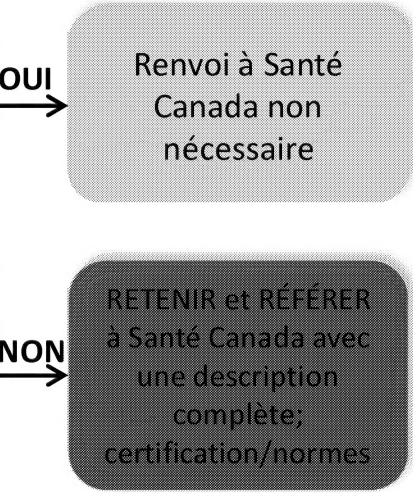


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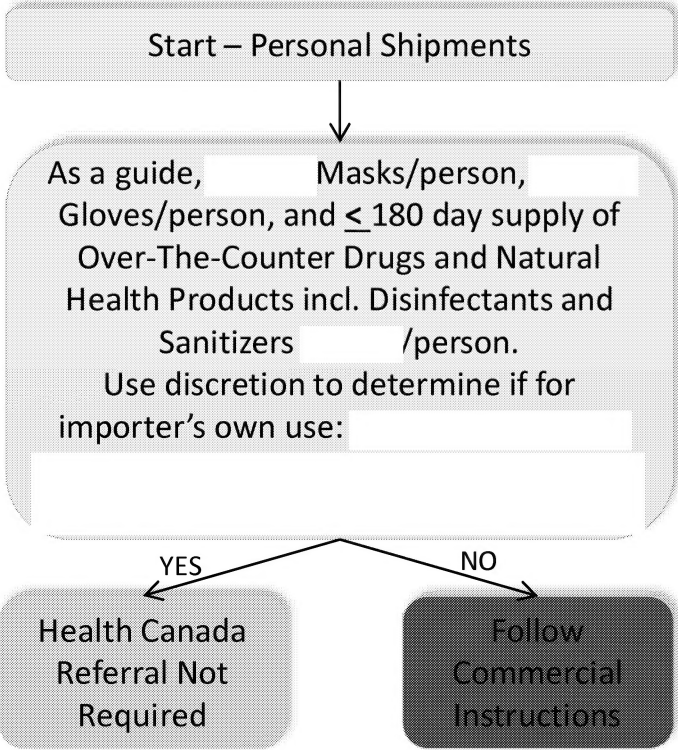


Des questions?
Contacter le Centre frontalier du Canada atlantique à :
hc.atl.border-frontiere.sc@canada.ca
800-267-9675 (téléphone)
902-426-6676 (télécopieur)
Du lundi au vendredi, de 8 h 30 à 16 h 30



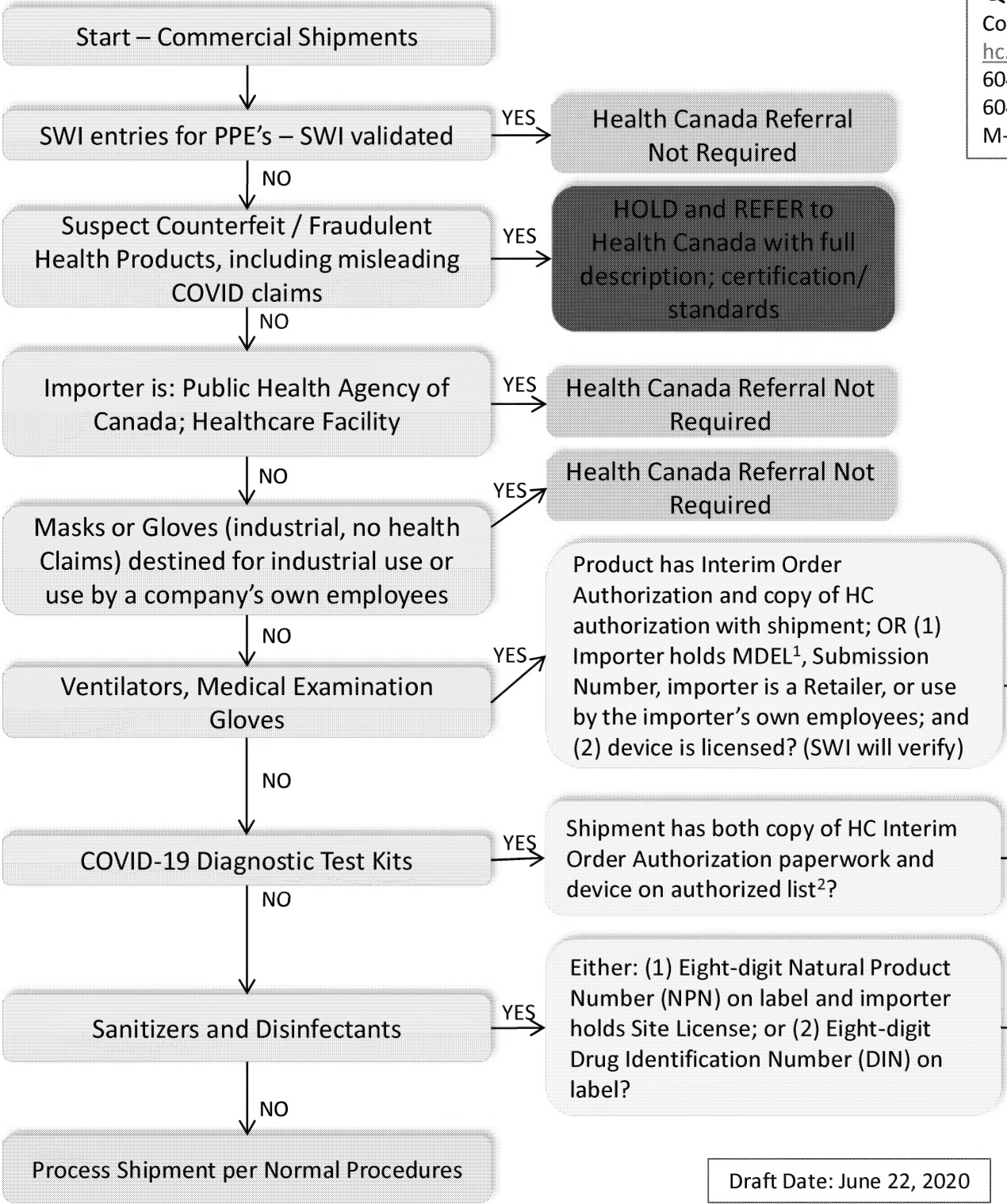
Fact Sheet: Aid for Referring COVID-19 Shipments to Health Canada, May 2020

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Questions?

Contact the BC Border Centre at:

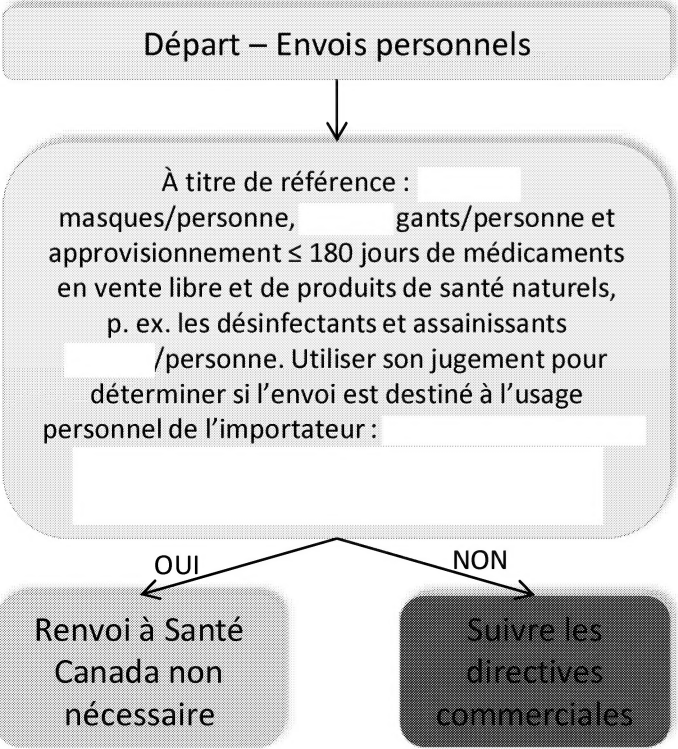
hc.bc.border-frontiere.sc@Canada.ca

604-652-3829 (phone)

604-666-3149 (fax)

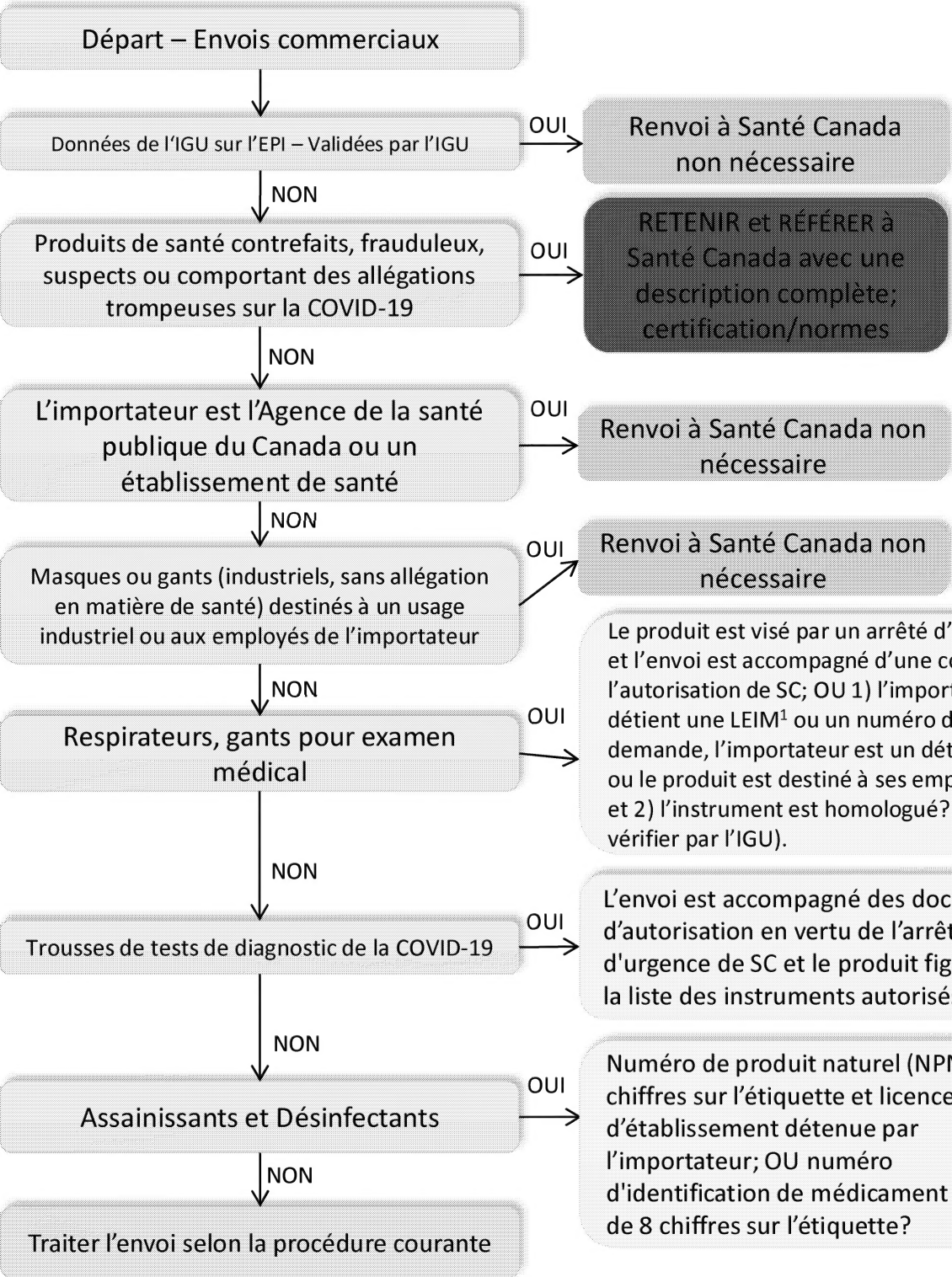
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Pour usage interne de l'ASFC seulement

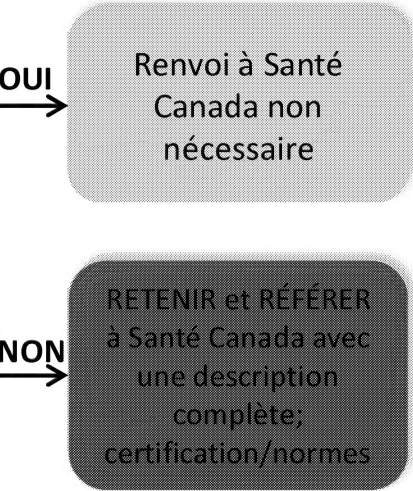


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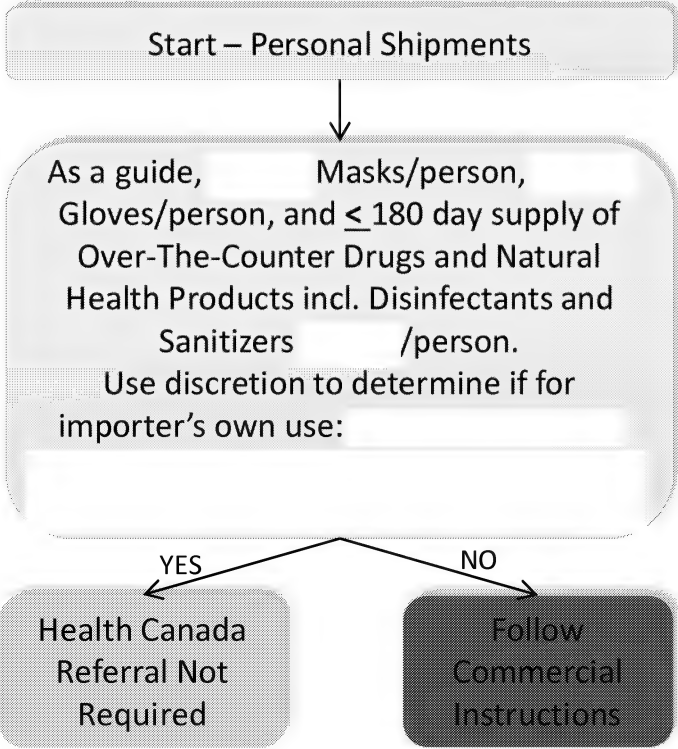


Des questions?
Contacter le Centre frontalier de la Colombie-Britannique à :
hc.bc.border-frontiere.sc@Canada.ca
604-652-3829 (téléphone)
604-666-3149 (télécopieur)
Du lundi au vendredi, de 8 h 30 à 16 h 30



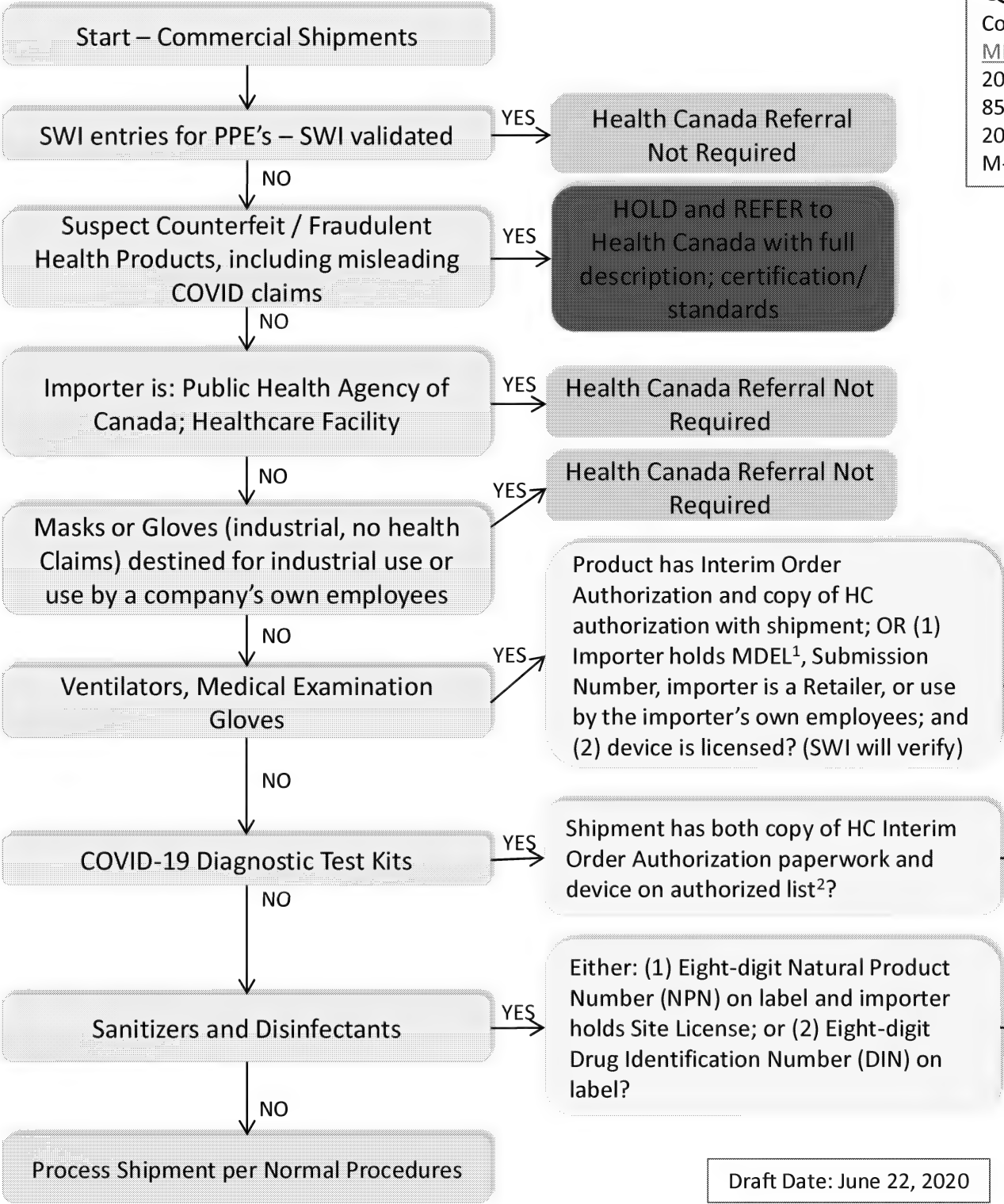
Fact Sheet: Aid for Referring COVID-19 Shipments to Health Canada, May 2020

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Questions?

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MB_SK.Border-Frontieres@hc-sc.gc.ca

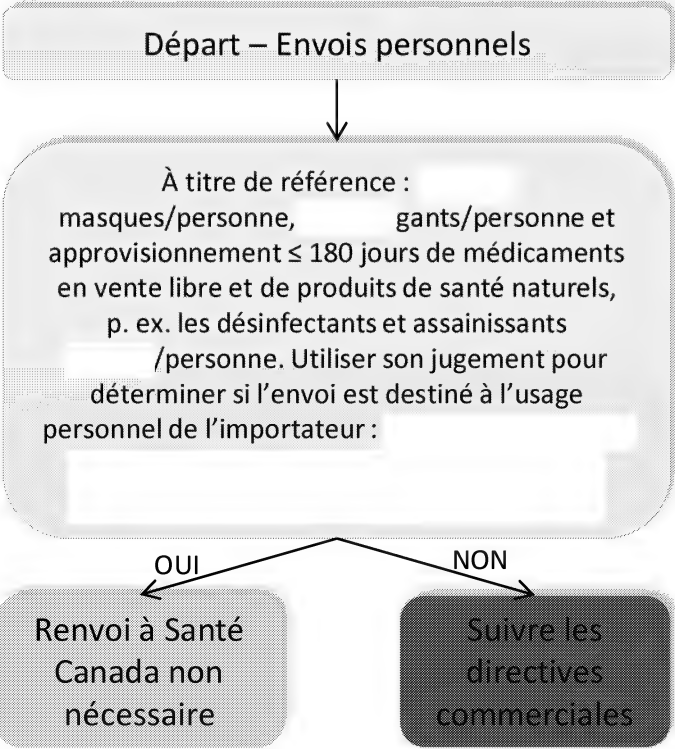
204-984-7971 (phone)

855-222-9214 (toll-free)

204-984-2155 (fax)

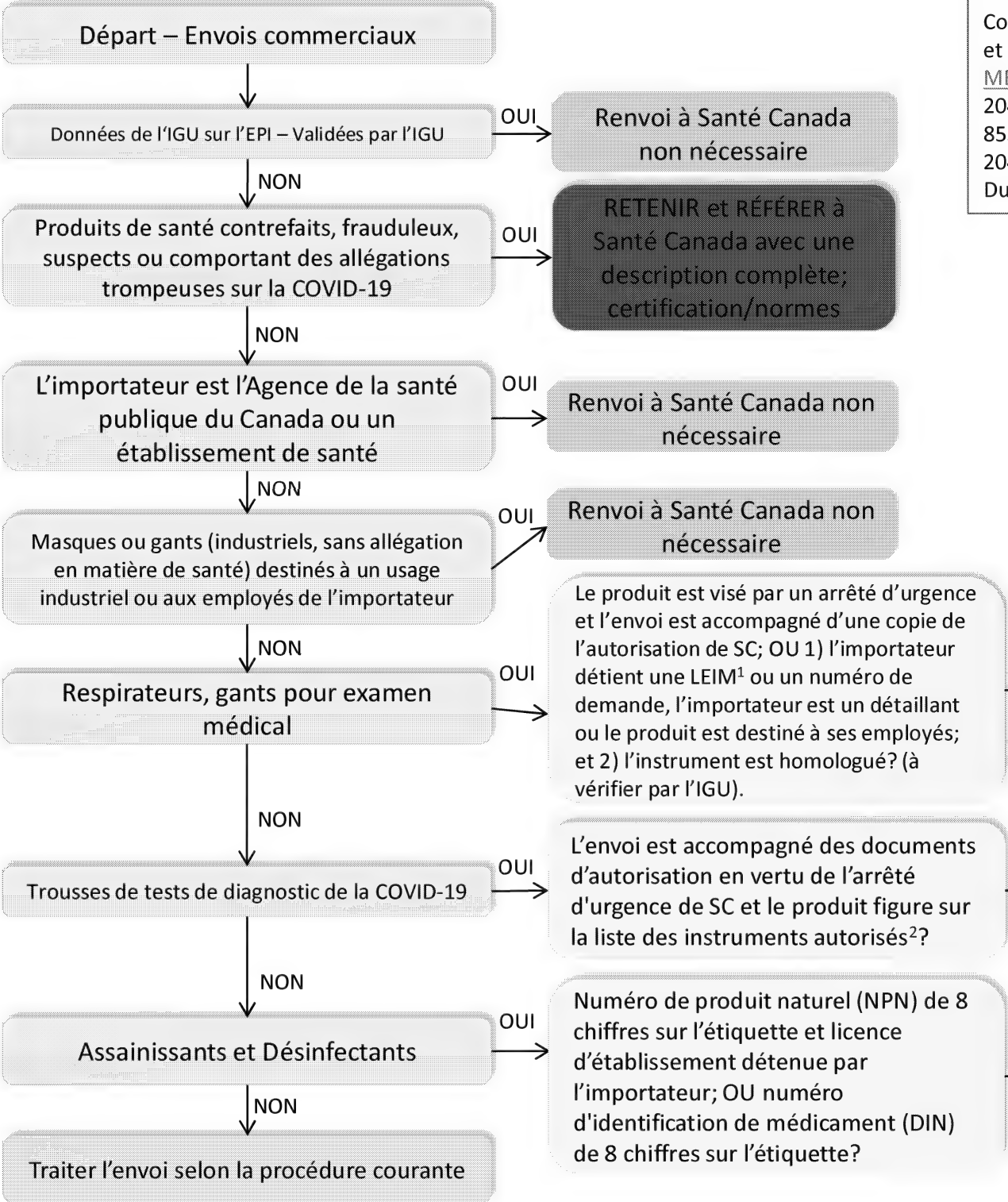
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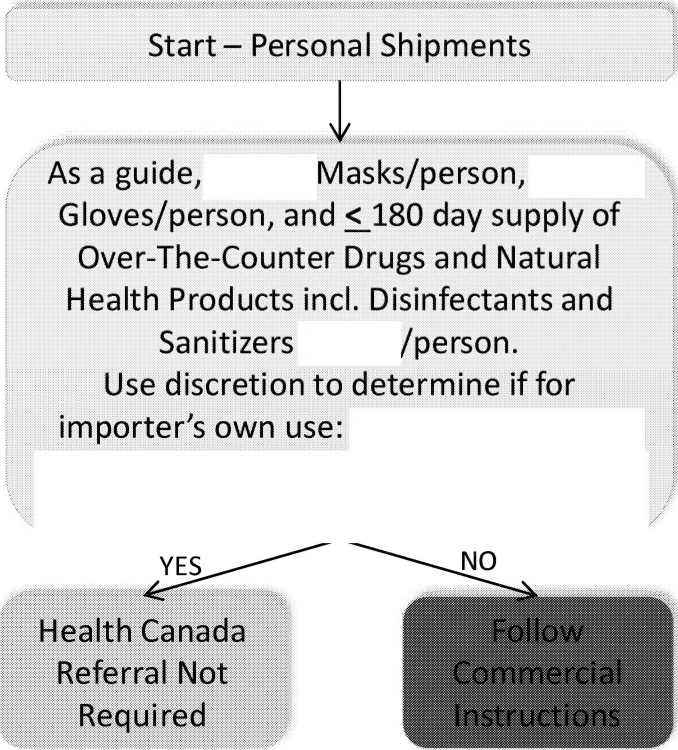
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Des questions?
Contacter le Centre frontalier du Manitoba et de la Saskatchewan à :
[MB SK.Border-Frontieres@hc-sc.gc.ca](mailto:MB_SK.Border-Frontieres@hc-sc.gc.ca)
204-984-7971 (téléphone)
855-222-9214 (sans frais)
204-984-2155 (télécopieur)
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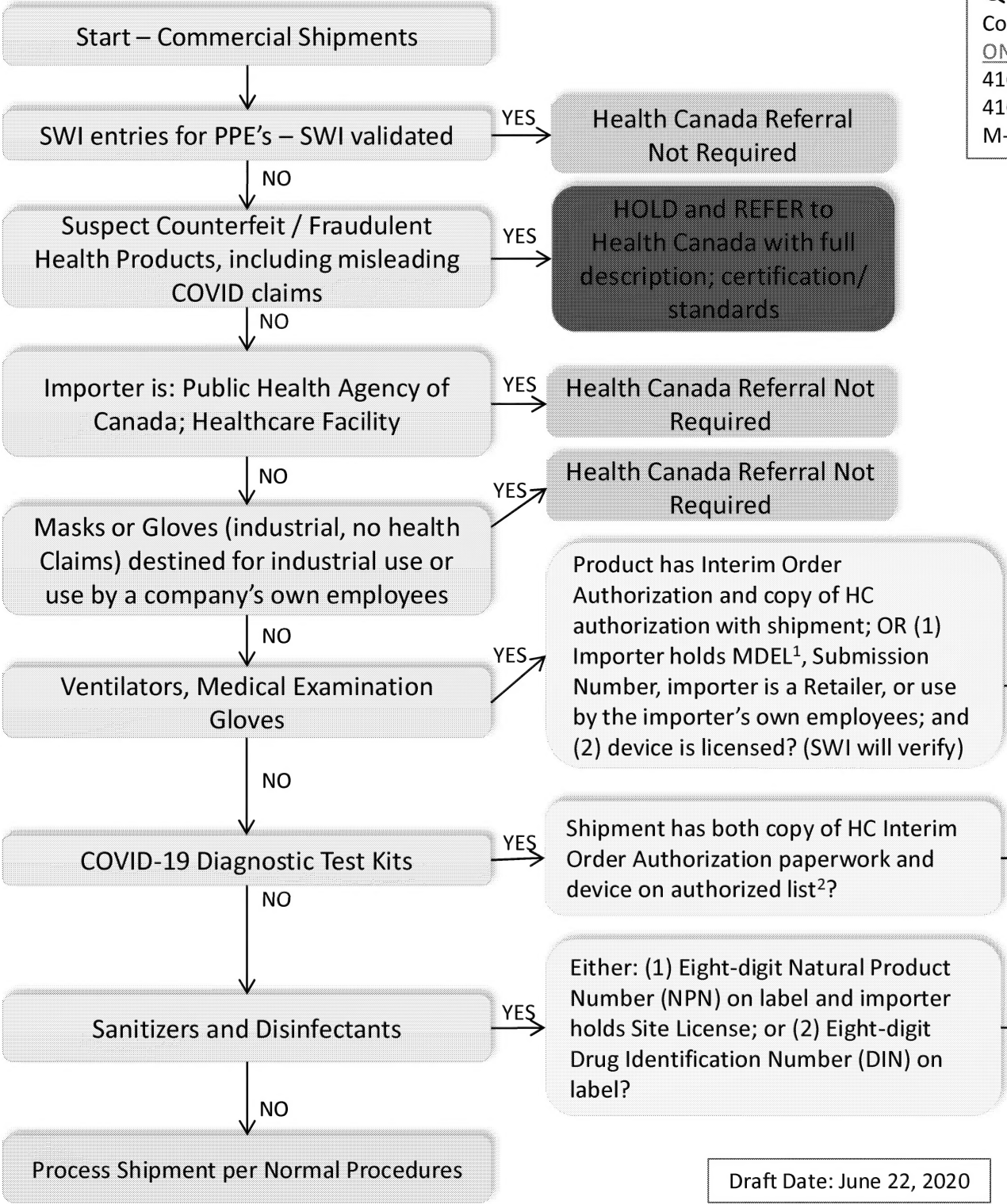
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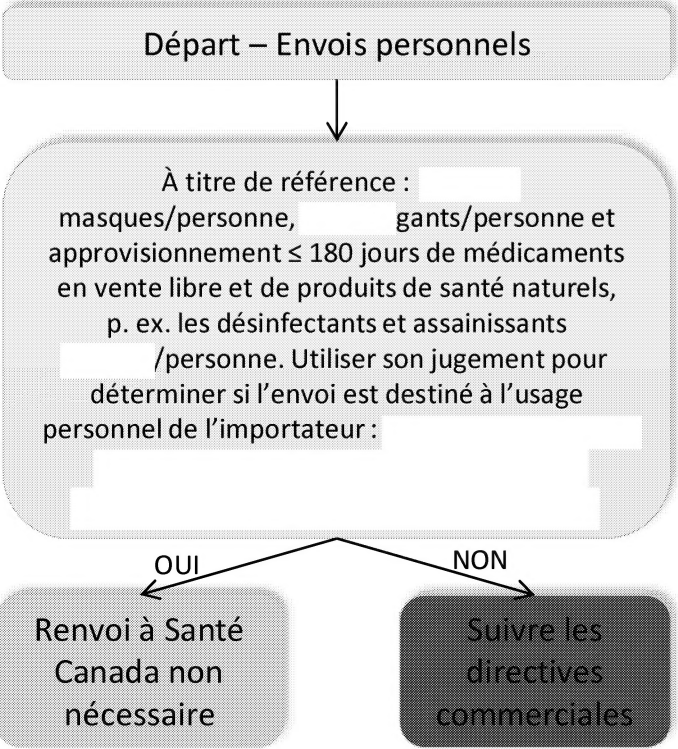
ON.Border-Frontiere@hc-sc.gc.ca

416-973-1477 (phone)

416-954-6057 (fax)

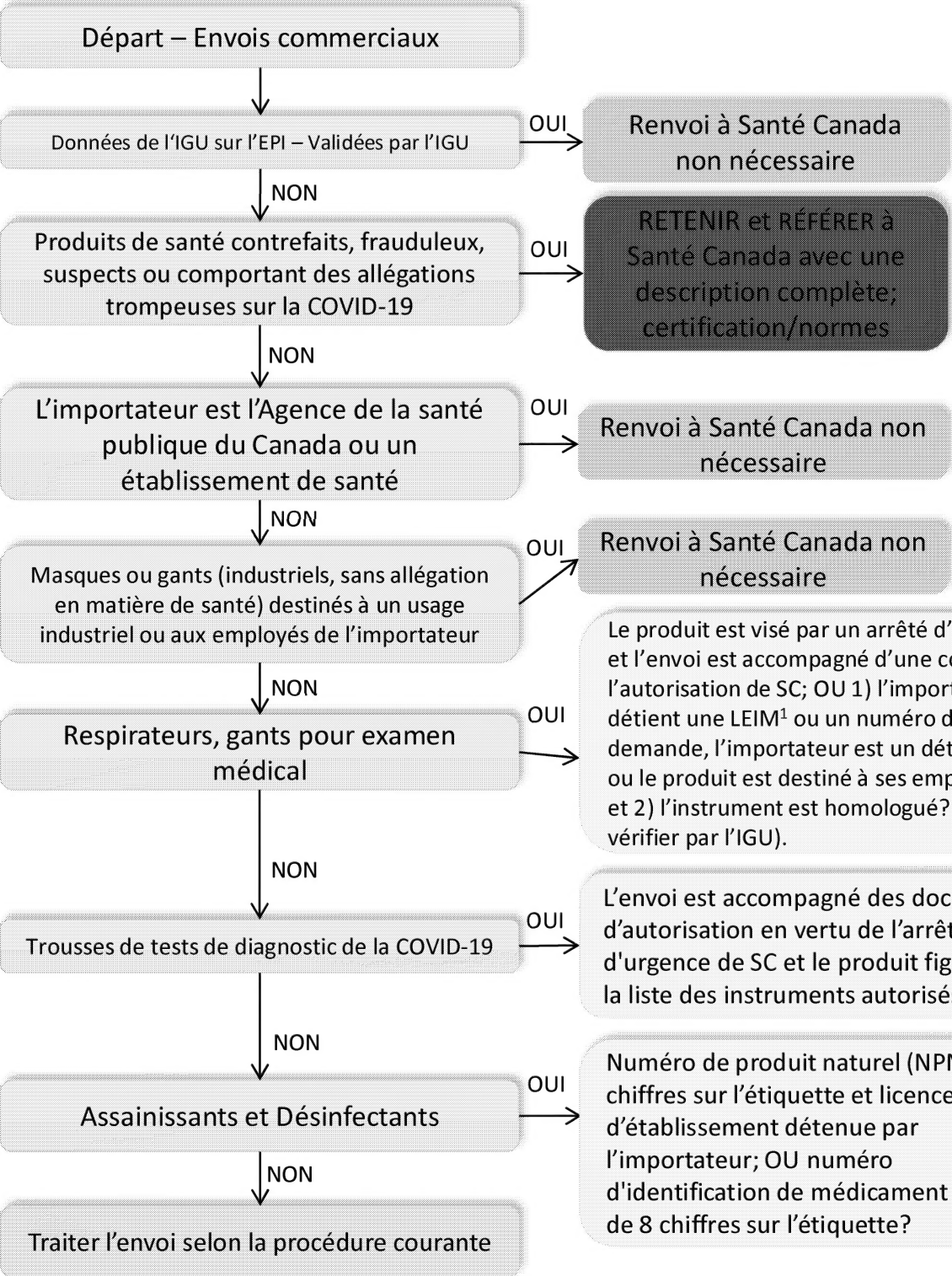
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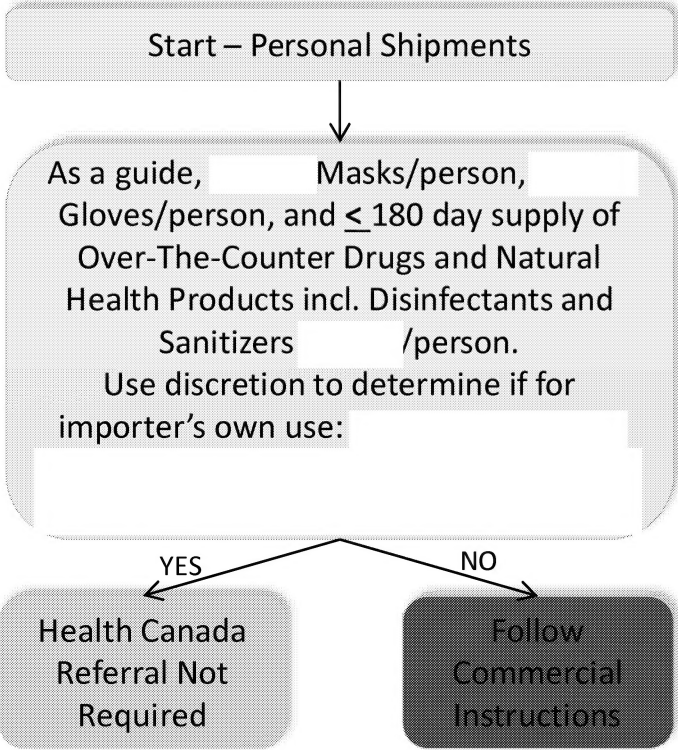


Des questions?
Contacter le Centre frontalier de l'Ontario à :
ON.Border-Frontiere@hc-sc.gc.ca
416-973-1477 (téléphone)
416-954-6057 (télécopieur)
Du lundi au vendredi, de 8 h 30 à 16 h 30

Date de l'ébauche : 22 juin 2020

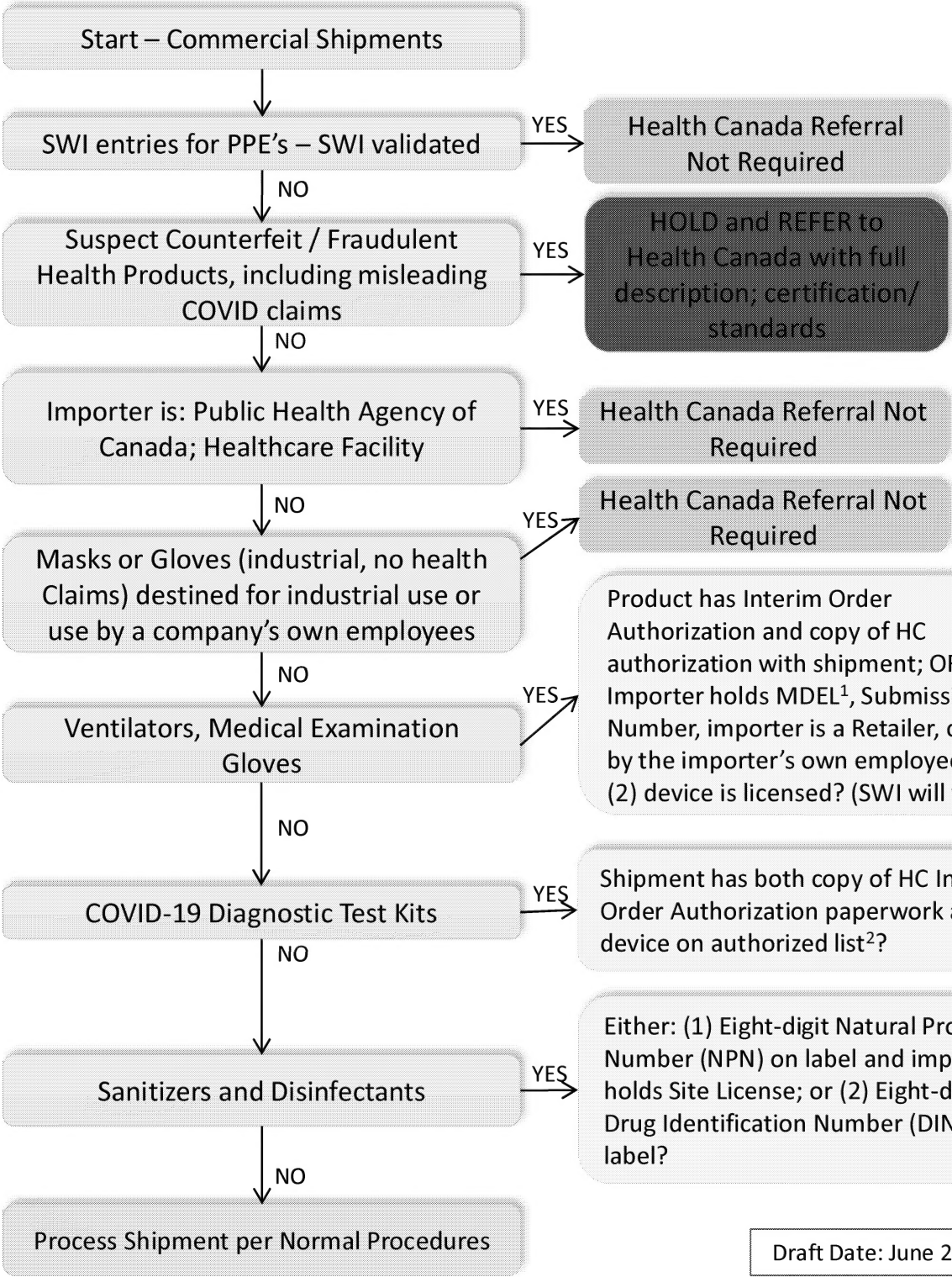
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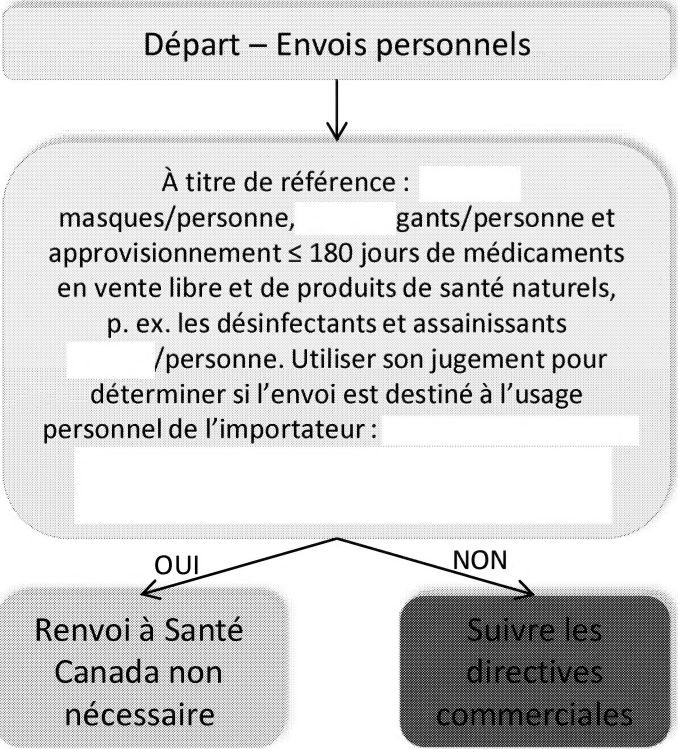
450-928-6262 (phone)

855-471-6262 (toll free)

450-928-4455 (fax)

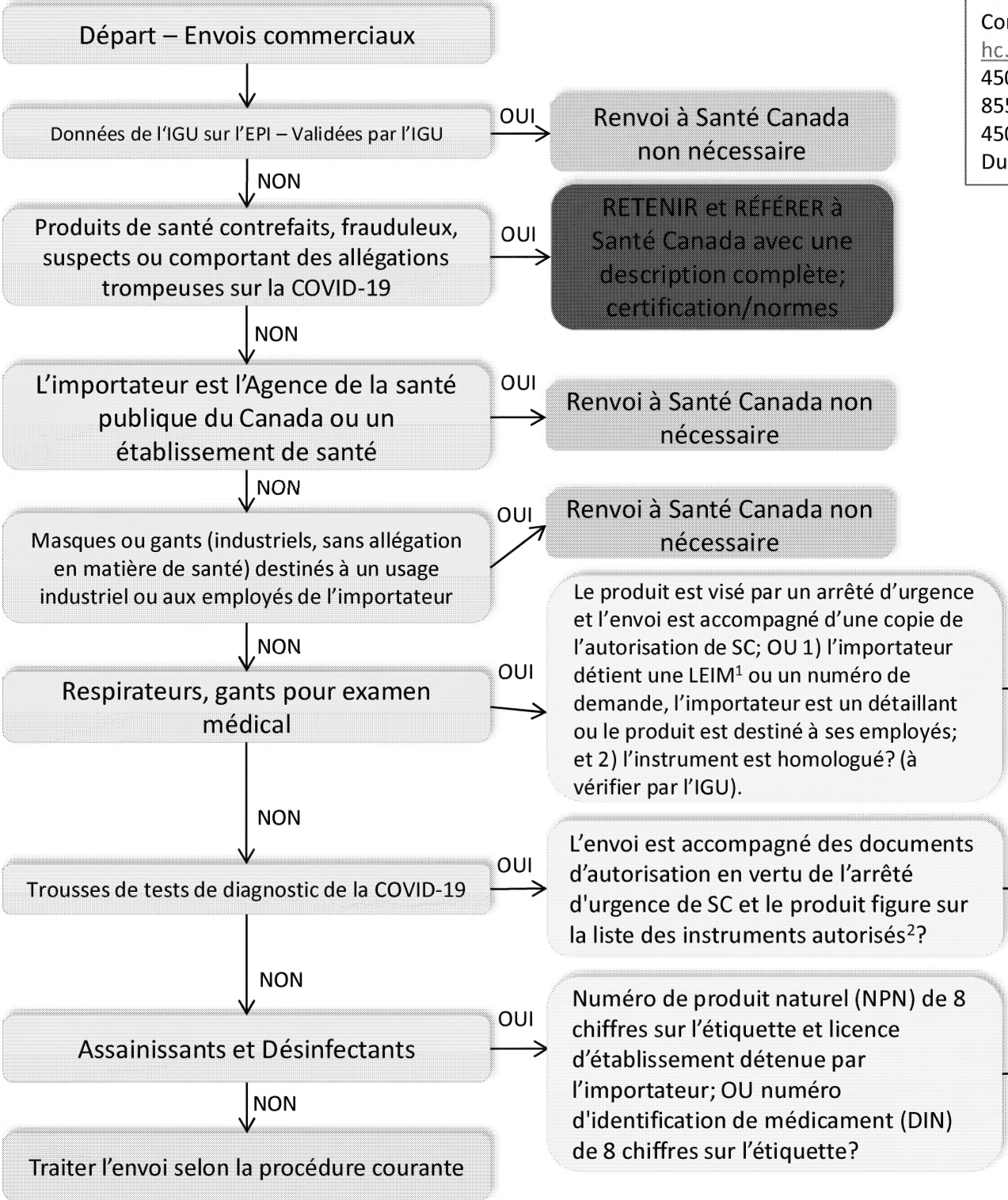
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